

Summary of those measures where services have highlighted success

Communities are safe and protected

The [Protecting the public commissioning strategy](#) comes within the remit of the Public Protection and Communities Scrutiny Committee. This commissioning strategy performed well in Q3 (all but 1 measure reported in Q3 achieved the target).

Increase public confidence in how we tackle domestic abuse

- [Reported incidents of domestic abuse](#) (M7) there is a difference of 63 reported incidents of domestic abuse between Q2 (2,794) and Q3 (2,731). There have been 260 more incidents reported in Q3 compared to the same quarter last year (Q3 2018-19). As with all crime, random variance within anticipated range is to be expected however incidents of domestic abuse that are being reported to the Police show an upward trend.

Reduce fires and their consequences

- The number of [primary fires](#) (M19) This measure continues to perform better than target and when we compare to Q3 last year, we have also seen a 6% reduction in the number of primary fires (down from 838 to 785). This reduction is due to farm related fires, which saw an increase during the summer months of 2018/2019 (compared to 2017/2018) due to the long period of hot and dry weather. These types of fires have now returned to levels similar to those seen in previous years (72 at Q3 2017/2018 up to 135 at Q3 2018/2019, down to 84 at Q3 this year). Dwelling and vehicle fires continue to account for the largest proportions of the primary fires, accounting for 34% (268 of the 785 incidents) and 27% (213 of the 785 incidents) respectively. The top three causes are cooking appliances, arson and electrical items/appliances and these remain a high priority, with our SHERMAN Strategy (which focuses on: Smokers; Hoarders; Elderly or lives alone; Reduced mobility, hearing or visual impairments; Mental health issues; Alcohol misuse, drugs/medication dependence and Needs care or support) and the Arson Task Force programme that is well embedded. In support of the community safety plan 2,687 Home Safety Checks have been conducted so far in 2019/2020.
- The number of [deliberate primary fires](#) (M21) This measure continues to perform better than target and compared to Q3 2018/19, there has also been a 13% reduction in the number of deliberate primary fires (down from 164 to 143). Deliberate fires involving vehicles and dwellings continue to account for the largest proportion of these incidents so it is pleasing to have, once again, seen a reduction in both of these – deliberate vehicle fires down from 78 at Quarter 3 2018/19 to 64 this year (18% reduction), deliberate dwelling fires down from 25 to 15 (40% reduction).
- The number of [deliberate secondary fires](#) (M22) This measure continues to perform better than target and compared to the same period last year, there has also been a 12% reduction in the number of deliberate secondary fires (down from 203 to 179). There have been small fluctuations across most of the secondary fire property types but the biggest reduction has been in those

involving grassland (down from 54 at Quarter 3 last year to 39 this year). Refuse/refuse containers continue to account for the majority of deliberate secondary fires – 107 of the 179 (60%), so it is pleasing to see another reduction in these incidents, albeit smaller than previous years' reductions (down from 153 at Q3 2017/2018 to 114 at Q3 2018/19, to 107 this year).

Health and wellbeing is improved

The [Carers commissioning strategy](#) comes within the remit of the Adults and Community Wellbeing Scrutiny Committee. This commissioning strategy performed really well in Q3 (all measures reported this quarter achieved the target).

Carers feel valued and respected and able to maintain their caring roles

- Performance for [Carers supported in the last 12 months](#) (M59) (1,944) has exceeded the aspirational target (1,730) set at the beginning of the financial year. Performance is calculated per 100,000 population.

The [Readiness for adult life commissioning strategy](#) comes within the remit of the Children and Young People Scrutiny Committee. This commissioning strategy performed really well in Q3 (all measures reported in Q3 achieved the target).

Young people are supported to reach their potential

- [16-17 year old Looked After Children participating in learning](#) (M45)
The performance for this quarter is 89% which is significantly higher than the target of 82%. The Virtual School team works effectively with social workers, carers, students and education providers to ensure that transitions from Year 11 into Year 12 are successful and that all students have an appropriate educational placement that meets their needs. Once they have accessed a place in Sixth Form or College the service regularly monitor and review their progress to ensure they are appropriately supported to become confident learners.

The [Wellbeing commissioning strategy](#) comes within the remit of the Adults and Community Wellbeing Scrutiny Committee. This commissioning strategy had mixed performance in Q3 (some measures achieved and some measures did not achieve the target).

People's health and wellbeing is improved

- [People aged 40 to 74 offered and received an NHS health check](#) (M33) This measure is reported with a one quarter lag and so the latest data available is for Q2. The NHS Health Check data for Q2 (63.6% outturn) shows that we continue to exceed our target (55%) and outperform regional and national average performance (Lincolnshire is ranked 16th out of 152 counties in England. The percentage for England is 47.1%).

Work with others to promote community wellbeing

- [Number of staff and volunteers trained in Making Every Contact Count \(MECC\)](#) (M109) MECC has been through a period of low activity during Q1 and Q2 due to implementing changes to its future method of delivery to ensure its

sustainability beyond 2019/2020. The performance is now on target, with 211 staff and volunteers trained against a target of 200.

People are able to live life to the full and support their independence

- [People supported to improve their outcomes](#) (M110) consistent strong performance has been maintained in this measure of overall improvement in customer outcomes. Individuals across Lincolnshire have been supported to achieve their self-determined outcomes through up to 12 weeks of direct support, advice and signposting to local community resources.
- [People supported to maintain their accommodation](#) (M112) 98% of service users that identified access to settled accommodation as a barrier to them living independently have been successfully supported to reduce this during this period. Q2 performance was also 98%.
- [Emergency and urgent deliveries and collections completed on time](#) (M113) The third quarter of the financial year saw an increase in demand by approximately 5%. The service was able to manage this increase (100% outturn) and exceed target (98%). The indicator in relation to emergency deliveries and collection is particularly relevant to assist with preventing admissions in hospitals; facilitate discharges from hospital as well as supporting people to live independently in their own homes.

Businesses are supported to grow

The [Sustaining and growing business and the economy](#) commissioning strategy comes within the remit of the Environment and Economy Scrutiny Committee. This commissioning strategy performed well in Q3 (all except one measure reported this quarter achieved the target).

Jobs created as a result of the Council's support

- The number of [businesses directly supported](#) (M69) has increased to 828 which includes 294 which were added during this quarter. Of these, 268 were supported by the Growth Hub through a range of different services including the provision of advisory support, enabling grants and attendance at various workshops and events. A total of £146,428 of grant funding was delivered in Q3 to 24 businesses within Greater Lincolnshire. Particular events to highlight this quarter include a Digital Conference which provided 69 businesses with information about digital ways of working, and 2 funding fairs at Boston and Stamford where 35 businesses were provided with support in accessing investment funding. There were 6 new companies who received support through the Team Lincolnshire Ambassador Programme (which now brings the membership to 111), 9 businesses were supported through the Foreign Account Management Programme and a further 2 businesses were supported in their aspirations to relocate to Lincolnshire. There is continued work to support 3 companies who are all potential hotel developers and new work has begun in supporting 2 companies linked to the defence sector. A successful bid for funding from the Midlands Engine Challenge Fund towards the FDI Key Account Management Programme which will take effect in Q3 will further increase the numbers of interactions with businesses.
- The number of [qualifications achieved by adults](#) (M70) has now increased to 778 which includes 184 added during this quarter. The variety and range of

qualifications delivered are all aimed at helping learners to progress either into work or within work.

- [Amount of external funding attracted to Lincolnshire](#) (M71) The value of external funding attracted has now increased to £11.6m. The increase of £6.3m added during this quarter has been achieved through 3 European Regional Development Fund (ERDF) projects which were approved for grants as follows:-
 - £3.7m for the Advanced Engineering Research and Development Centre ('The Bridge') to be delivered by the University of Lincoln which is due to also be part funded by the Greater Lincolnshire Local Enterprise Partnership (LEP) Single Local Growth Fund;
 - £1.5m for the Lincoln Grow on Space project to be delivered by Lincoln Science and Innovation Park Ltd; and
 - £773.9k for the cross-LEP Aerospace UP project to be delivered by Nottingham University.

The last local call for ERDF closed on 28 September 2019 to commit remaining funds. Sixteen outline applications were successful in this call and will be assessed next quarter after submitting full applications. Two further contracts have been issued under the European Agricultural Fund for Rural Development (EAFRD) to self-catering holiday cottages and a farm shop and cafe where the two businesses were awarded £163.3k and £163.2k respectively. A national call for EAFRD is currently open until 16 February 2020, where Greater Lincolnshire applicants can still apply. Three successful Expression of Interests have already been submitted.

The [Protecting and sustaining the environment commissioning strategy](#) comes within the remit of the Environment and Economy Scrutiny Committee. This commissioning strategy performed well Q3 (all but 1 measure reported achieved the target).

Increase recycling

- [Recycling at County Council owned Household Waste Recycling Centres](#) (M76) The Household Waste Recycling Centre (HWRC) recycling rate for Q3 (75%) reflects the increase in compostable green waste due to the growing conditions so far this year. Our forecast for the year is comparable with last year's actual rate. The security of outlets for the materials that are recyclable has also supported this.